

Fig. 1

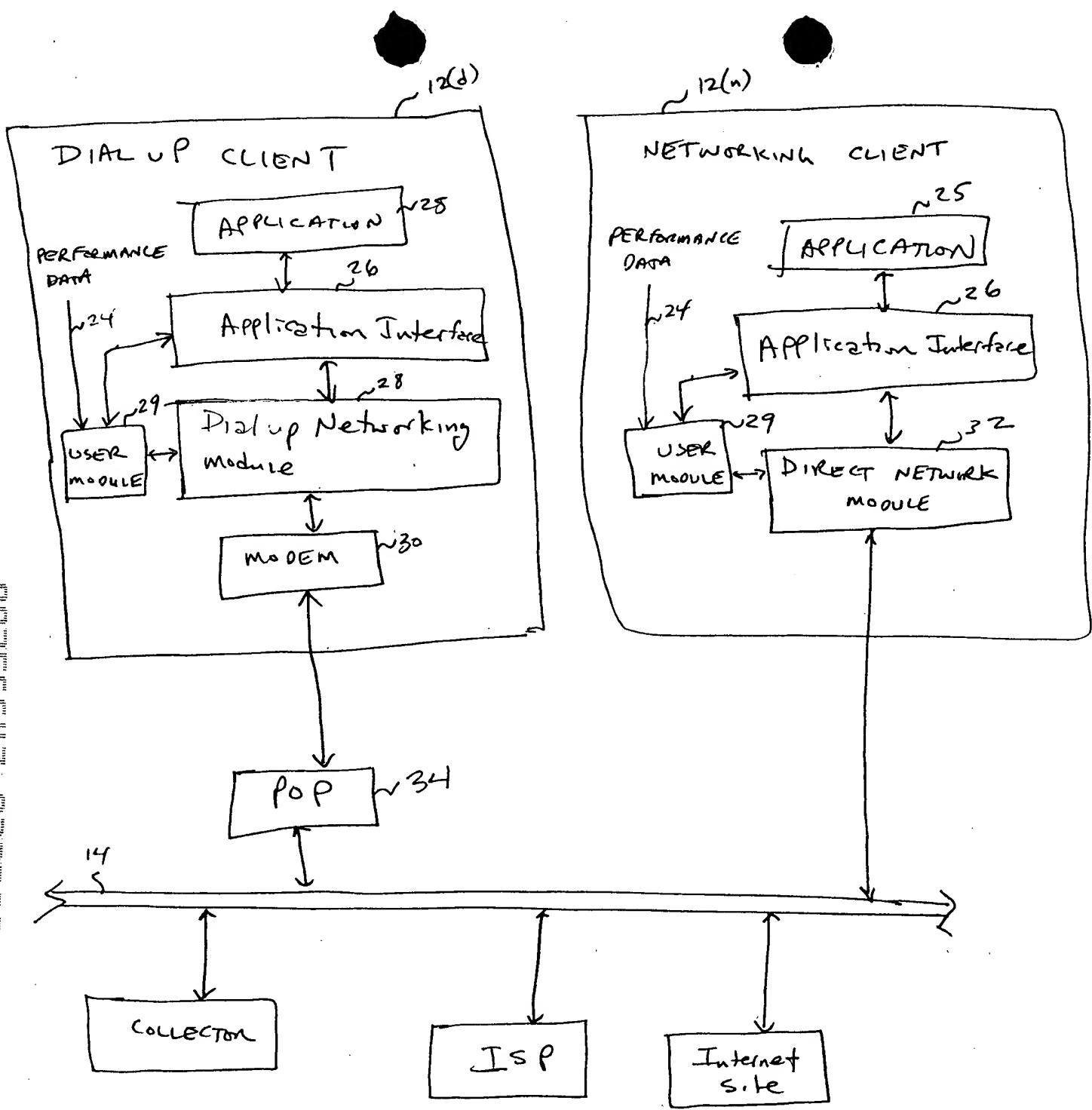


FIG. 2

Fig. 3(c)

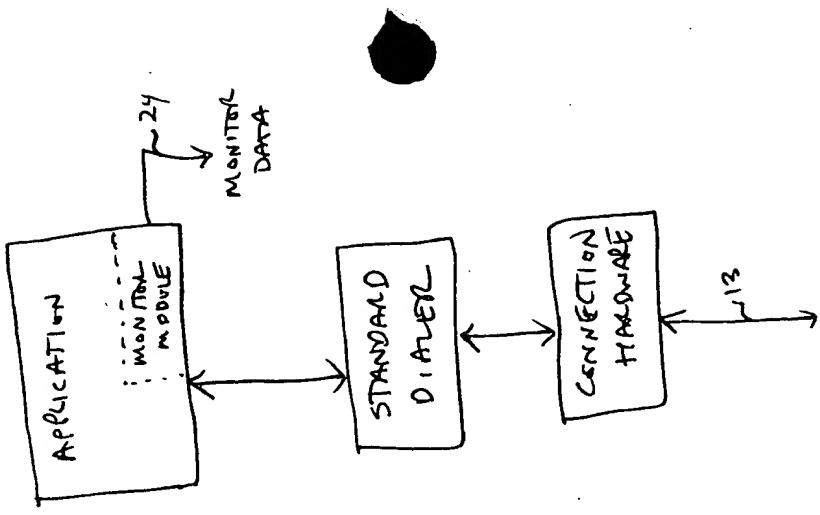


Fig. 3(b)

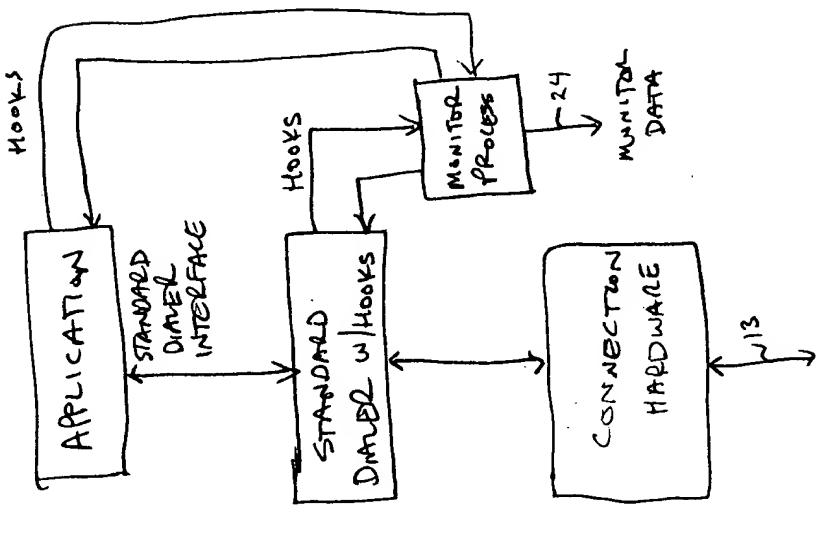
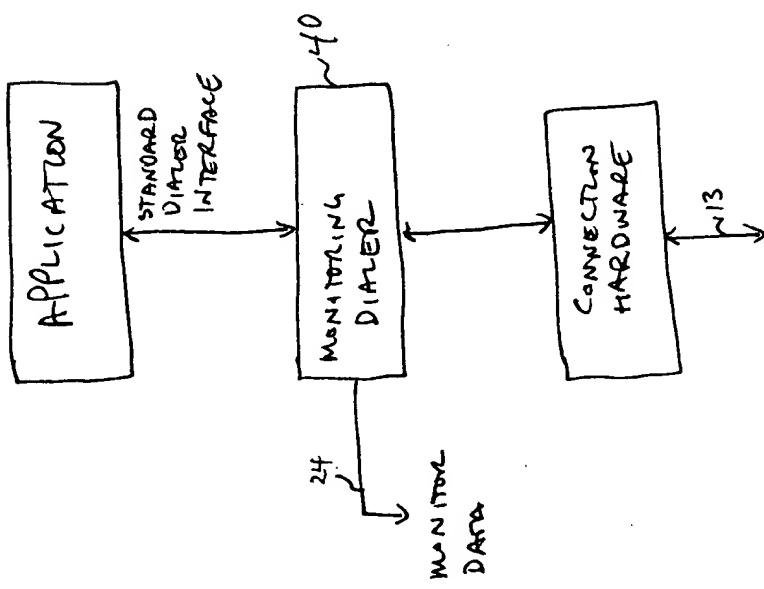


Fig. 3(a)



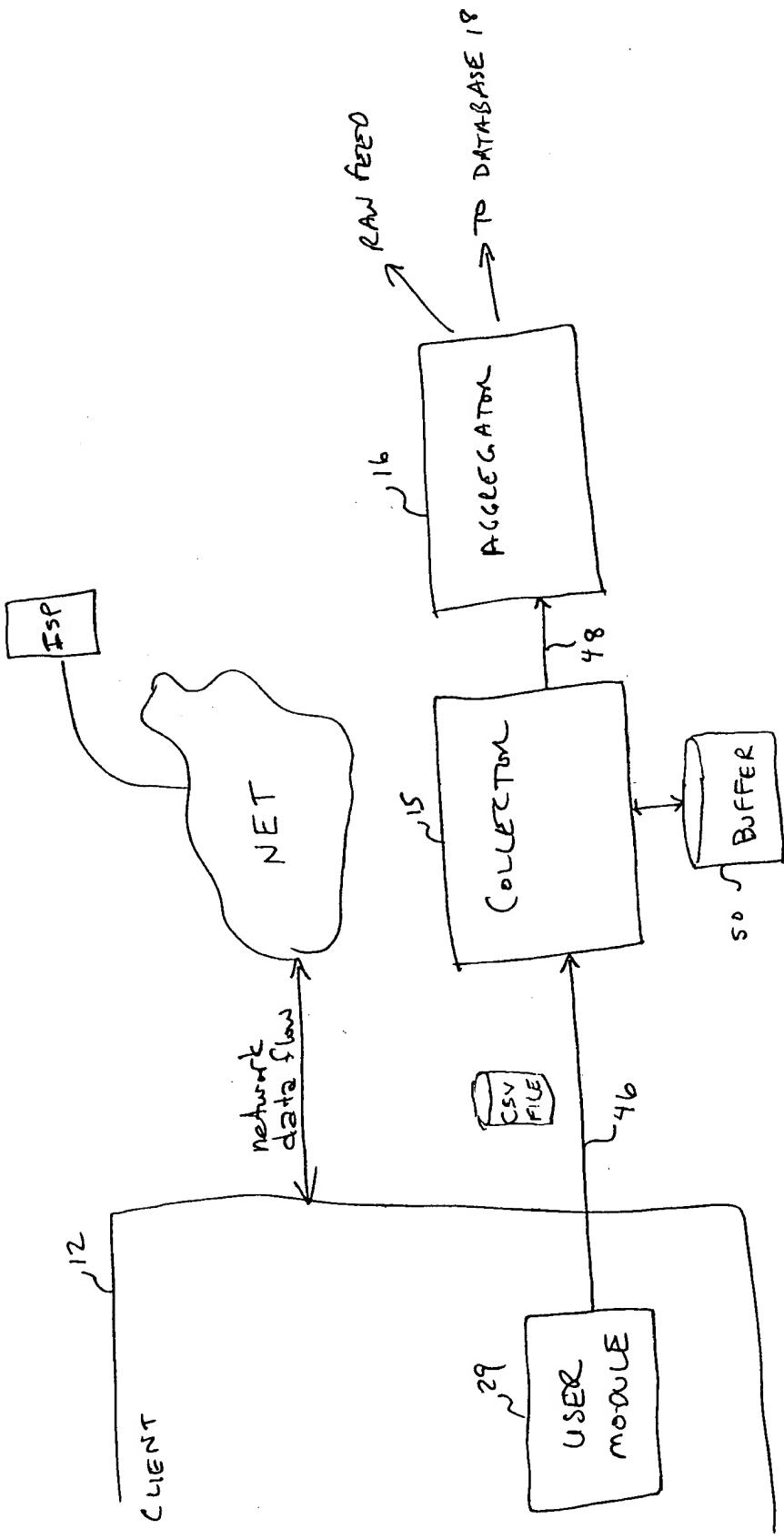


Fig. 4

Address: <https://aronline.inversenet.com/ipsinsight/ReportMain.asp?company=Inverse%20Test&user=ops1>

REPORT

Historical Queries

Executive Summary

REPORT

Call Failure Rate

DURATION

Year

Period

1999

Hours

All hours

VIEW BY

Month of Year

Hour of Day

CPOP

Modem

Operating System

Day of Week

Day of Month

CPOP Country

Modem Type

PERFORM QUERY

Show Table

Show Graph

Show Both

CLEAR SETTINGS

Back to Defaults

Connection Performance

ISP One

Call Failure Rate by Month of Year Year of 1999 - All hours

Month of Year	Busy Signal	Ring No Answer	Modem Problem	Login Failure	Total CFR	Call Attempts
Jan	9.4%	3.9%	5.0%	0.9%	19.2%	1471
Feb	8.3%	1.3%	2.8%	1.7%	14.1%	1379

Call Failure Rate by Month of Year Year of 1999 - All hours

Data as of 2/19/99 3:19:47 PM PST

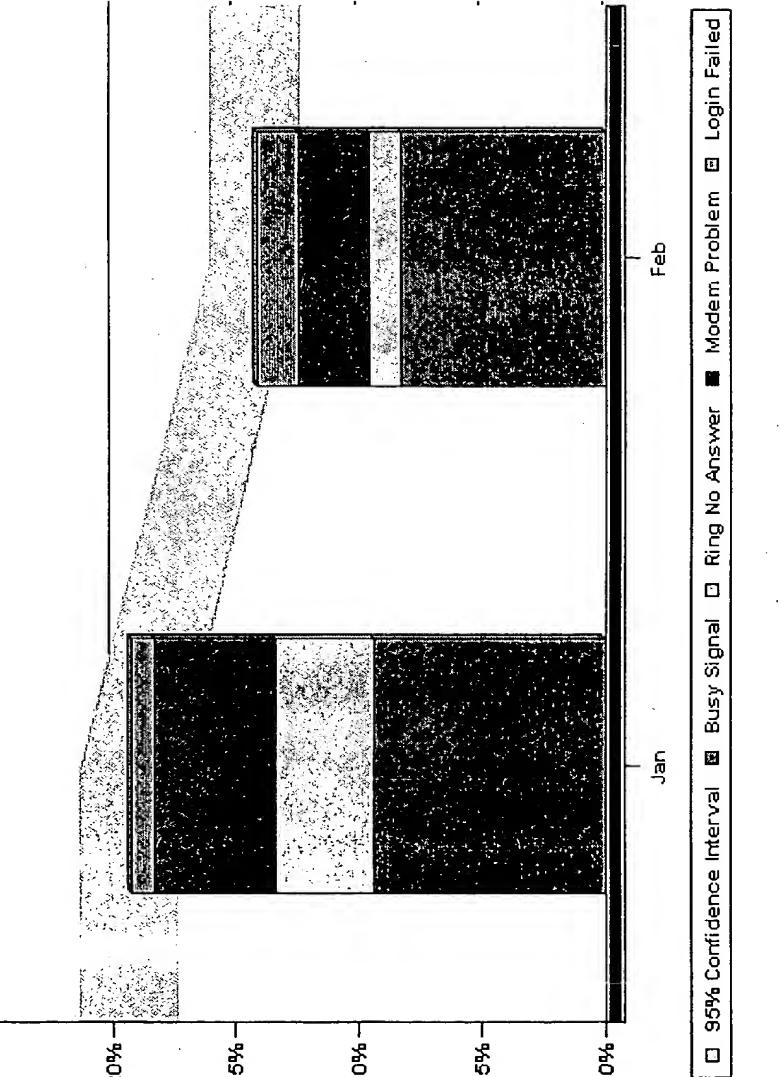


Fig. 5

□ 95% Confidence Interval ■ Busy Signal □ Ring No Answer ■ Modem Problem □ Login Failed

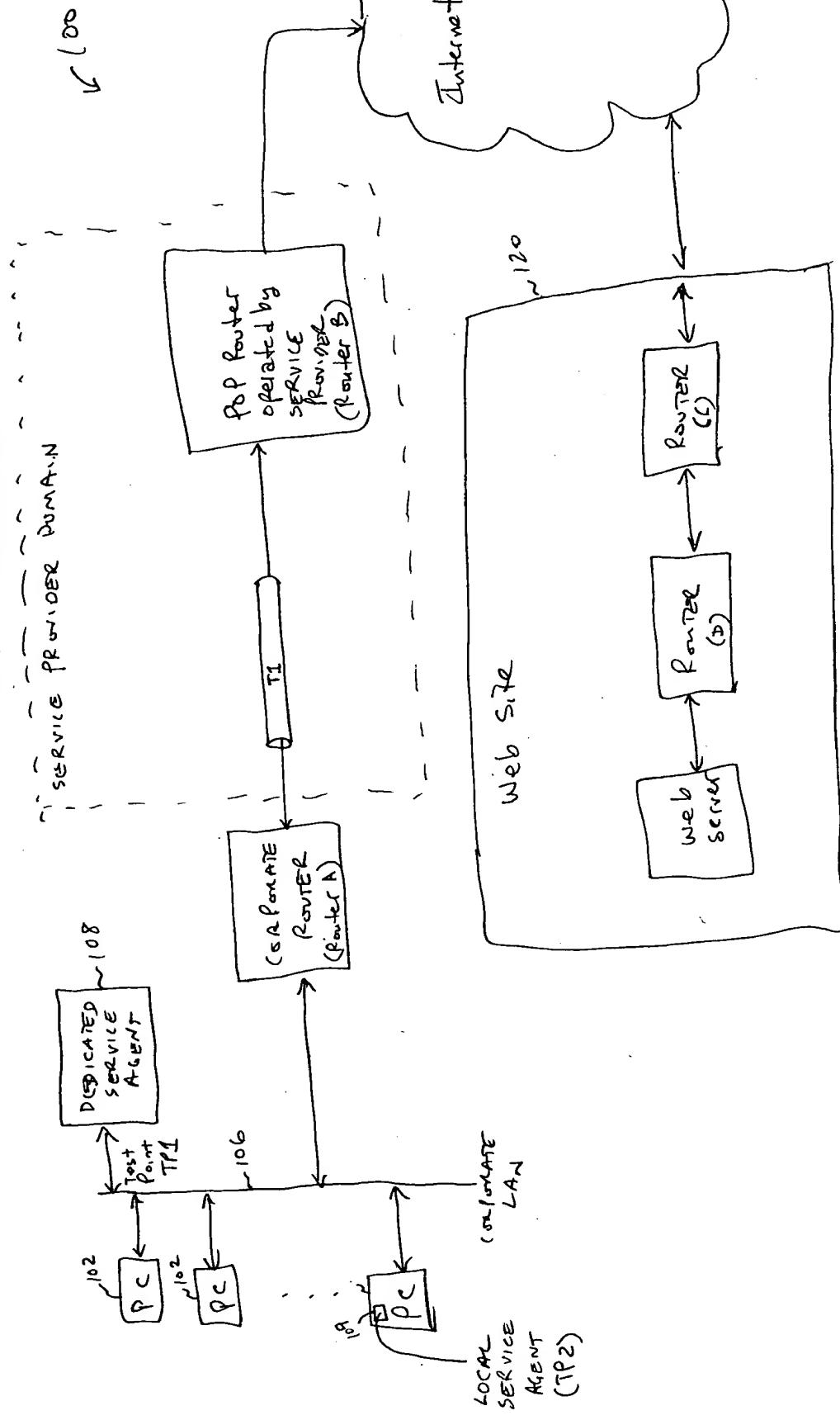


Fig. 6

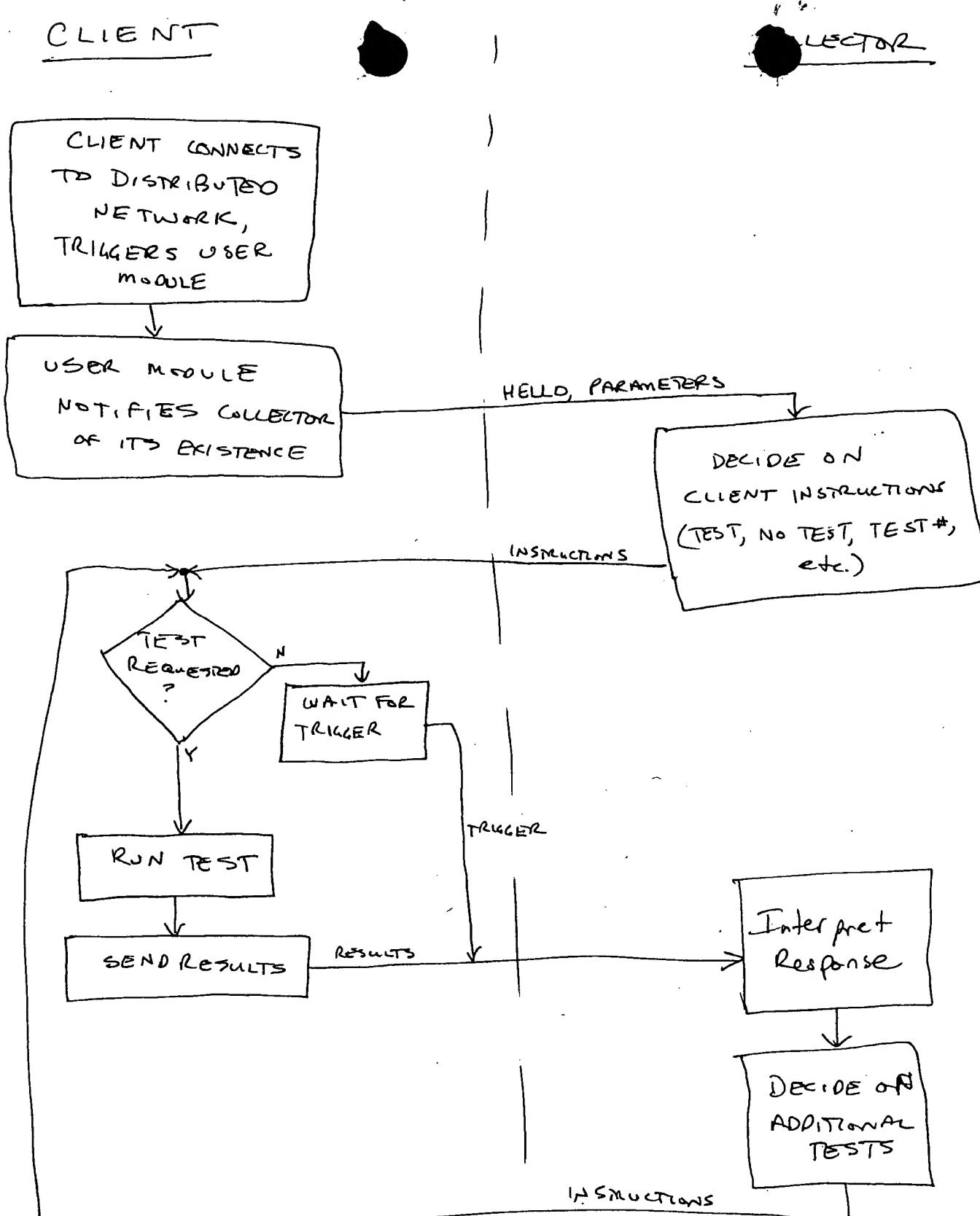


FIG. 7